

ROHL LLC WARRANTY

ROHL Warranty Policy:

ROHL products all carry warranties against manufacturing defects. The factories that produce these products set the terms of these warranties.

Rohl Product	Warranty
Kitchen Drains, Basket Strainers	2 years on manufacturer defects
ROHL Air Gaps, Cover Plates, Sink Hole Cover	2 years on manufacturer defects
ROHL Bath Fixtures	1 year on manufacturer defects
ROHL Kitchen Sink Grids	1 year on manufacturer defects
Fireclay Kitchen Sinks	1 year on manufacturer defects
ROHL Shower	10 years on fading/staining
ROHL Shower	2 years on manufacturer defects
ROHL Cisal Bath	Limited Lifetime
Bath Accessories	Limited Lifetime
Perrin & Rowe	Limited Lifetime
ROHL Country Bath	Limited Lifetime
ROHL Modern	Limited Lifetime
ROHL's Michael Berman Collection	Limited Lifetime
ROHL Country Kitchen Faucets	Limited Lifetime
ROHL Soap Dispensers	Limited Lifetime
ROHL Pull-Out Faucets	Limited Lifetime
Jon Grauman Bowls	1 year

NOTE: NO WARRANTY ON TUSCAN BRASS FINISH

ROHL LLC will provide free of charge, at its options, replacement part(s) or product (or a comparable alternative product) to replace those which have proven defective in materials or workmanship.

ROHL LLC will not assume liability for labor expended or damages accruing from the use of the material purchased from us. If material is defective, the limit of damage is the price of the defective material. Proof of purchase (original sales receipt) from the original consumer purchaser must be made available to ROHL LLC for all warranty claims. The warranty is not transferable and is extended solely to the original purchaser of the product.

Warranty Exclusion:

This warranty is for normal domestic use only and excludes defect or injury caused by or resulting from misuse, abuse, neglect, accidental damage, or improper installation. The lifetime limited warranty does not apply to the replacement of components where damage is caused by normal wear and tear.

General Disclaimer:

All warranties other than the Express Warranty herein contained, including but not limited to any implied warranty of merchantability or fitness for a particular purpose, are limited in duration to the applicable warranty period set forth above.

Some states do not allow limitations on how long an implied warranty lasts and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

Please contact the local ROHL retailer or showroom where you purchased this product for all warranty related claims.

Foreign Outlets Online:

One of the benefits of the Internet is that it has granted consumers the opportunity to learn about and purchase products from previously unknown foreign companies. Unfortunately, some foreign distributors who sell the foreign versions of ROHL's products have promoted these products for shipment to the United States. Though prices may look appealing, these products are not designed to be installed in American homes and significant problems may result. ROHL ensures that its products meet American plumbing installation standards and have American plumbing code approvals. ROHL will not service, warranty, nor provide customer support for product purchased from foreign distributors.

Please contact the local ROHL retailer or showroom where you purchased this product for all warranty related claims.

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ROHL
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The Homeowner's Guide to
Care and Maintenance

for your ROHL Finish

PLEASE DO NOT DISCARD

ROHL Finishes

Maintaining The Experience of Authentic Luxury

The finishing touch of every ROHL faucet is its exquisite natural-metal surface. Each finish conveys the experience of authentic luxury through a distinctively soft, warm, genuine feel in comparison to other products made with synthetic coatings.

MAINTAINING YOUR ROHL FINISH

No matter which finish you select, here are a few simple steps to keep your ROHL kitchen and bath fixtures looking beautiful for years:

- Daily, pat the fixture dry with a soft cloth after each use.
- Occasionally, use a mild liquid dish soap and water to gently clean your faucet.
- When necessary, a 50/50 solution of vinegar and water can be applied to remove hard water deposits.
- Avoid all cleaning products that contain ammonia, bleach, and alcohol. They may damage the finish.



THE FOLLOWING CARE PRODUCTS CAN BE ORDERED THROUGH YOUR LOCAL ROHL RETAILER.

A. POLISHED CHROME

Time-tested Polished Chrome is the hardest of all our finishes. Rubbing and polishing will rejuvenate the finish. Recommended cleaning agents include Flitz Polish, Gagnon's SX and Simichrome.

B. POLISHED NICKEL

Use Gagnon's SX or Simichrome to polish and protect this finish. We suggest periodically using Flitz Wax or Bruno's Wax to avoid spotting.

C. INCA BRASS

Use Gagnon's SX to polish and protect the finish. We do not recommend the use of any other polish or wax on this finish.

D. SATIN NICKEL

This finish is achieved through a meticulous process that produces an evenly worn look. Use Gagnon's SX to polish and protect. Apply Flitz Wax or Bruno's Wax to avoid spotting.

E. TUSCAN BRASS

Unlike any other ROHL finish, Tuscan Brass is a living finish – it will lighten over time as it is used. To maintain the original dark patina color longer, we suggest a light coat of Flitz Wax or Bruno's Wax be applied regularly. To apply, pat the wax on then off again with a soft cloth. DO NOT RUB. No warranty is offered on the Tuscan Brass finish.

F. ENGLISH BRONZE

Available exclusively on Perrin & Rowe faucets from ROHL, this finish is easily maintained by periodically using Gagnon's SX to clean and Flitz Wax to protect the finish.

All ROHL finishes carry a limited lifetime warranty, except for Tuscan Brass.